

JOB DESCRIPTION

Crisis Response Coordinator

SUMMARY:

This worker will respond when crises occur within community to provide case management and applicable supports at the community level. The worker will be responsible to provide overall coordination of services necessary for and within the community and ensure continuity of mental health services for all affected individuals.

DUTIES & RESPONSIBILITIES:

- Provide overall case management and coordination to mental health service providers that are working in NAN communities during crisis situations.
- Be available for immediate travel to communities that require crisis case management/coordination and support
- Be available for on-call services for mental health and crisis support
- Be available for extensive travelling to other NAN First Nation Communities
- Provide practical and culturally appropriate support to individuals within the context of their immediate families and community members
- To provide case management activities and the coordination of programs and services to clients
- Provide debriefing to the first responders and family members;
- Build case management and coordination support capacity within the communities via training long term workers
- Provide referrals for children, youth, families and community members as needed.
- A sound knowledge of how mental health issues contribute to and affect the life of aboriginal people
- Experience in working and networking with First Nation people within the local community
- The ability to work independently or as a team member with local aboriginal service providers and aboriginal communities
- Maintain confidentiality related to clients at all times
- All other duties as assigned

ACCOUNTABILITY:

The Crisis Response Coordinator is under the day-to-day Supervision of the Community Health Director with further accountability to Chief and Council.

COMPETENCIES AND QUALIFICATIONS:

Candidate must possess the following skills and attributes:

Education/Experience:

- Proof of Vaccination
- Degree/Diploma in social work, health services or equivalent combination of education and related experience
- 5 years of practical experience in the counselling field
- Experience in working with aboriginal people, families and communities
- Experience working with First Nation leadership
- A working knowledge of federal and provincial government programs, service and typical reporting demands
- Excellent interpersonal and communication skills
- Demonstrate excellent organizational skills
- Ability to work on an on-call basis
- Preference provided to those able to speak the applicable language dialect of the community (Ojicree)

LOCATION OF WORK: Thunder Bay

PORTFOLIO: Crisis/Community Wellness – DGC Achneepineskum

CREATED /LAST UPDATED: 2021