

JOB DESCRIPTION

NAN Crisis Team Response Coordinator (Casual)

SUMMARY:

The NAN Crisis Team Response Coordinator (CTRC) will respond when crises occur within NAN communities to provide case management and applicable supports requested from the community level. The worker will be responsible to provide overall coordination of services necessary for and within the community and provide referrals for continuity of mental health services for affected individuals.

DUTIES & RESPONSIBILITIES:

- Listening to and taking direction from Communities in relation to their unique needs during crisis.
- Provide overall case management and coordination to mental health service providers that are working in NAN communities during crisis situations.
- Be available for immediate travel to communities that require crisis case management/ coordination and support
- Be available for on-call services for emotional/mental health and crisis support
- Be available for extensive travel to NAN First Nation Communities
- Provide practical and culturally appropriate support to individuals within the context of their immediate families and community members
- To provide case management activities and the coordination of programs and services to clients (drafting case notes, tracking incurred financial expenditures related to community crisis, record referrals, work with tribal councils and partnership organizations so not to duplicate work, etc.)
- Provide debriefing to the first responders and family members
- Build case management and coordination support capacity within the communities via training referrals for Community Crisis Coordinators and their teams
- Provide referrals for children, youth, families, and community members as needed.
- A sound knowledge of how trauma and mental health issues contribute to, and affect the life of Indigenous people
- Experience in working and networking with First Nation organizations and communities
- The ability to work independently or as a team member with local Indigenous service providers and Indigenous communities
- Maintain confidentiality related to clients, at all times
- All other duties as assigned

ACCOUNTABILITY:

The Crisis Response Coordinator is under the day-to-day Supervision of the Crisis Manager with further accountability to Chief Administrative Officer.

COMPETENCIES AND QUALIFICATIONS:

Candidate must possess the following skills and attributes:

Education/Experience:

- Proof of Vaccination
- Must have a valid Ontario driver's license and access to reliable transportation.
- Degree/Diploma in social work, health services or equivalent combination of education and related experience
- 5 years of practical experience in the counselling field
- Experience in working with Indigenous people, families, and communities
- Experience working with First Nations leadership
- Excellent interpersonal and communication skills (both written and verbal)
- Ability to lift 50lbs or greater
- Demonstrate excellent organizational skills
- Ability to work on an on-call rotation
- Preference provided to those able to speak Indigenous dialects of the NAN Territory (Objiway, Ojicree, Cree)

LOCATION OF WORK: Thunder Bay

PORTFOLIO: Crisis/Community Wellness – DGC Achneepineskum

CREATED /LAST UPDATED: 2022