

JOB DESCRIPTION

IRS Health Support Officer

Reclamation and Healing

The role of the Health Support Officer is to provide emotional and cultural support to Indian Residential School (IRS) and Indian Day School (IDS) Survivors and their families to facilitate healing and the healing journey of individuals and family members. The Health Support Officer will promote awareness and education to build an understanding of the legacies of the IRS and IDS systems and related issues and provide training to support the NAN First Nations.

Summary of Duties

The Reclamation and Healing Health Support Officer (HSO) is responsible for coordinating and performing the pertinent activities required to meet the program Mandates. The HSO takes program-related directions from the program manager and director of the Reclamation and Healing department.

This position facilitates ongoing communication with NAN communities and can provide initial information or data based on the actioned activities.

- Developing, designing, and implementing, program-related workplans, activities, workshops, training sessions, and other program initiatives.
- Undertake and complete assigned projects and duties independently and effectively.
- Effective and cohesive teamwork for logistical planning and implementation for meetings, workplans, activities, workshops, training sessions and objectives related to the program.
- Host/support awareness activities, such as workshops, conferences, public presentations, group-based activities, or public education campaigns.
- Act on planned program activities, workshops, training sessions and objectives related to the program.
- Assist with preparing reports for internal and external stakeholders.
- Provide options and connect people with programs or information as needed and keep a detailed contact list.
- Outreach to NAN's 49 First Nations and develop, solidify, and maintain good working relationships.
- Gather data from various sources to monitor program activities, participants, and outcomes and store in an efficient, organized, and confidential manner using SharePoint.
- Support the NAN chiefs' assembly, and NAN activities as required.
- Take minutes when requested as well as review and summarize meeting notes to report back to management as part of de-briefing and/or future planning.
- Coordinate, attend and participate in de-brief meetings when requested.
- Assist in research, report writing, briefing notes and presentation of information when required.

- To assist in preparing updates on the status of the issues and initiatives for the information of the Executive Council and the NAN Chiefs.
- Support department strategy development and assist with overall department evaluation.
- Assist with program-related meetings and council meetings.
- Assist with community application processes as needed.
- Attend all organizational meetings as requested and adhere to NAN policies, procedures, and protocols.
- Input documentation as required through scanning for record keeping in SharePoint.
- Shopping and tracking of all purchases of supplies, meeting materials, gifts, and gift cards.
- Continuous update of distribution lists pertaining to sub-committees, advisory groups, and task teams.
- Complete all mandatory training assigned.
- Other duties as required.

Other

Must have the ability to perform work related errands and attend meetings at various locations during working hours.

This position may require frequent travel at times by car (personal or rental) or aircraft. The duration of travel may vary from day trips to multi-day overnight travel.

Cross training:

- This position is cross-trained with the Administrative Assistant and/or Program Assistant if the position exists in the department to cover the following duties when requested:
 - Creating agendas and transcribing minutes.
 - Photocopying, organizing, and preparing materials for meetings.
 - Arrange travel for staff in the department as well as for the delegates.
 - Being the liaison for NAN registration.
 - Booking venues, arrange catering.
 - Completing and/or approving purchase orders, preparing cheque reqs, honorariums and submitting vendor payments through the HRIS on behalf of the Manager/Director
 - Correspond with internal and external partners who attend meetings, conferences, etc.
- Provide routine department training to new staff and act as the new employee guide as part of onboarding.

Competencies And Qualifications:

Candidate must possess the following skills and attributes:

Education:

College diploma or one year certificate of relevant education or related experience is preferred.

Credentials:

Not Applicable

Experience:

2 years of program-related experience is preferred.

Knowledge:

- Must conduct oneself with professionalism, both internally and externally with partners.
- Confidentiality is of the utmost importance in maintaining positive relationships.
- Position demands a pleasant disposition, flexibility, ability to multi-task, organize, problem solve, set priorities, enter data, and communicate effectively.
- Understanding of modern office technologies including word processing software, and basic spreadsheet development.
- Effective written and computer literacy
- Must be able to respect confidentiality and make sound decisions.
- Position must be familiar with current community resources.
- Must be able to undertake and complete assigned projects and duties independently and effectively.
- Sound knowledge of methods, techniques, or procedures that are commonly accepted practice in the predominant field of work.
- A good understanding and interest in NAN communities, FN organizations and current events.
- Thorough knowledge and understanding of indigenous culture and traditions within the NAN territory and communities.
- Fluency in NAN dialect (Cree, Oji-Cree or Ojibway) an asset.

Effort:

- Light physical effort on a frequent basis with some heavy lifting (up to 40lbs) or moving of materials from time to time.
- Primarily desk work with prolonged sitting.
- Work requires a moderate level of dexterity requiring minimum keyboarding skills.

Working Conditions:

- Mainly working in an office setting with short periods working in a warehouse setting.
- Working within communities, away from home on a frequent basis.
- Travelling in both commercial and smaller aircraft.
- Highway driving may also be required.

- Working with the public
- Working in various meeting locations as required.

Financial Authority

This position has the authority to approve up to \$10,000.00.

Accountability

This position is under the day-to-day supervision of the Program Manager, with further accountability to the Director for overall performance.